



## Continuous Feedback: Mit Kontinuierlichkeit zu erfolgreichen Projekten

Beginn: 10:00

Neno Loje

Team Foundation Server (TFS) Application Lifecycle Management (ALM)

Moderne Softwareentwicklungsmethoden (Scrum)

## Literatur [Bearbeiten]

- Uta Glaubitz: *Jobs für Kommunikationstalente und Quasselstrippen: Machen Sie Ihre Stärke zum Beruf.*

### Warm-up

Bei Fernsehsendungen bzw. Shows im Fernsehen das Stimmung-Machen und das Anheizen des Publikums vor einer Show, um während der Aufzeichnung ein lockeres Publikum zu haben, das mitgeht und eine aufregende Stimmung schafft. Diese Aufgabe übernimmt hier ein [Warm-Upper](#).

### Warm-Upper

Ein **Warm-Upper** ist jemand, der für das Publikum einer Show oder Sendung, bevor sie beginnt, das [Warm-up](#) übernimmt und eine ausgelassene Stimmung erzeugt.

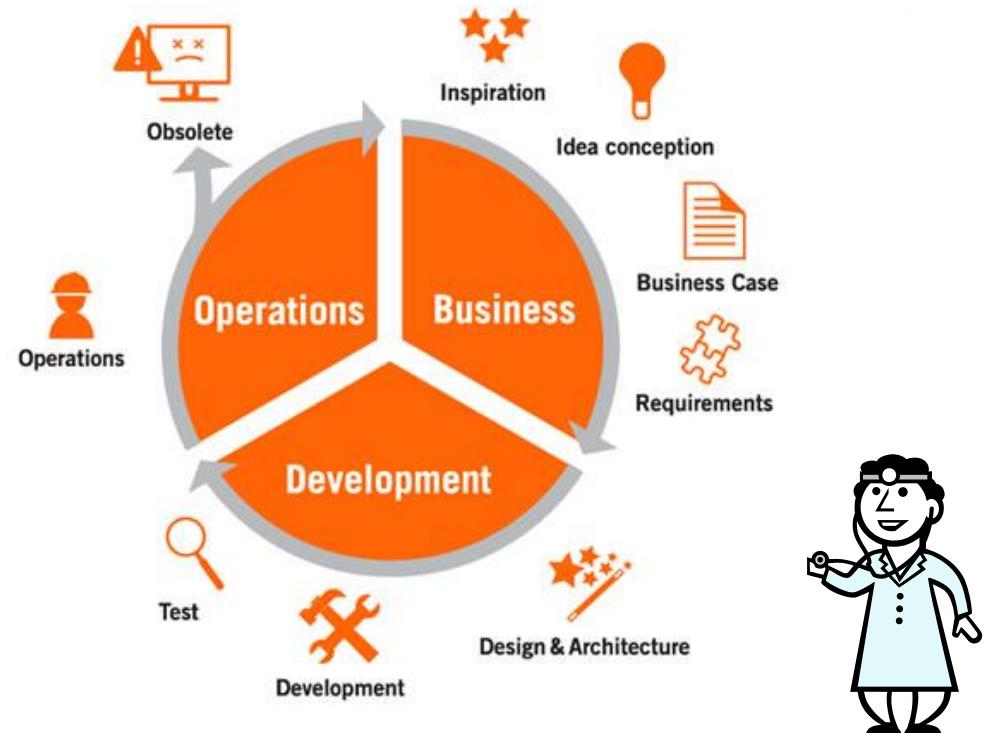
In Sendungsformaten, in denen das Publikum eine aktive Rolle spielt, wie bei [Wer wird Millionär](#), ist das eingeladene Publikum ein wichtiger Erfolgsfaktor. Damit sich das Publikum wie von den Sendungsmachern erwartet verhält, gibt es den Warm-Upper als Verantwortlichen für das Verhalten des Publikums. Während der Sendung ist er z. B. dafür verantwortlich, dass der Applaus an den richtigen Stellen mit dem gewünschten Elan erfolgt.

Quelle: aus Wikipedia,  
der freien Enzyklopädie

# Neno Loje

## Technische Daten:

- ALM - Berater



# Neno Loje

Technische Daten:

- ALM - Berater
- aus Hamburg



# Neno Loje

Technische Daten:

- ALM - Berater
- aus Hamburg
- PSD - Trainer



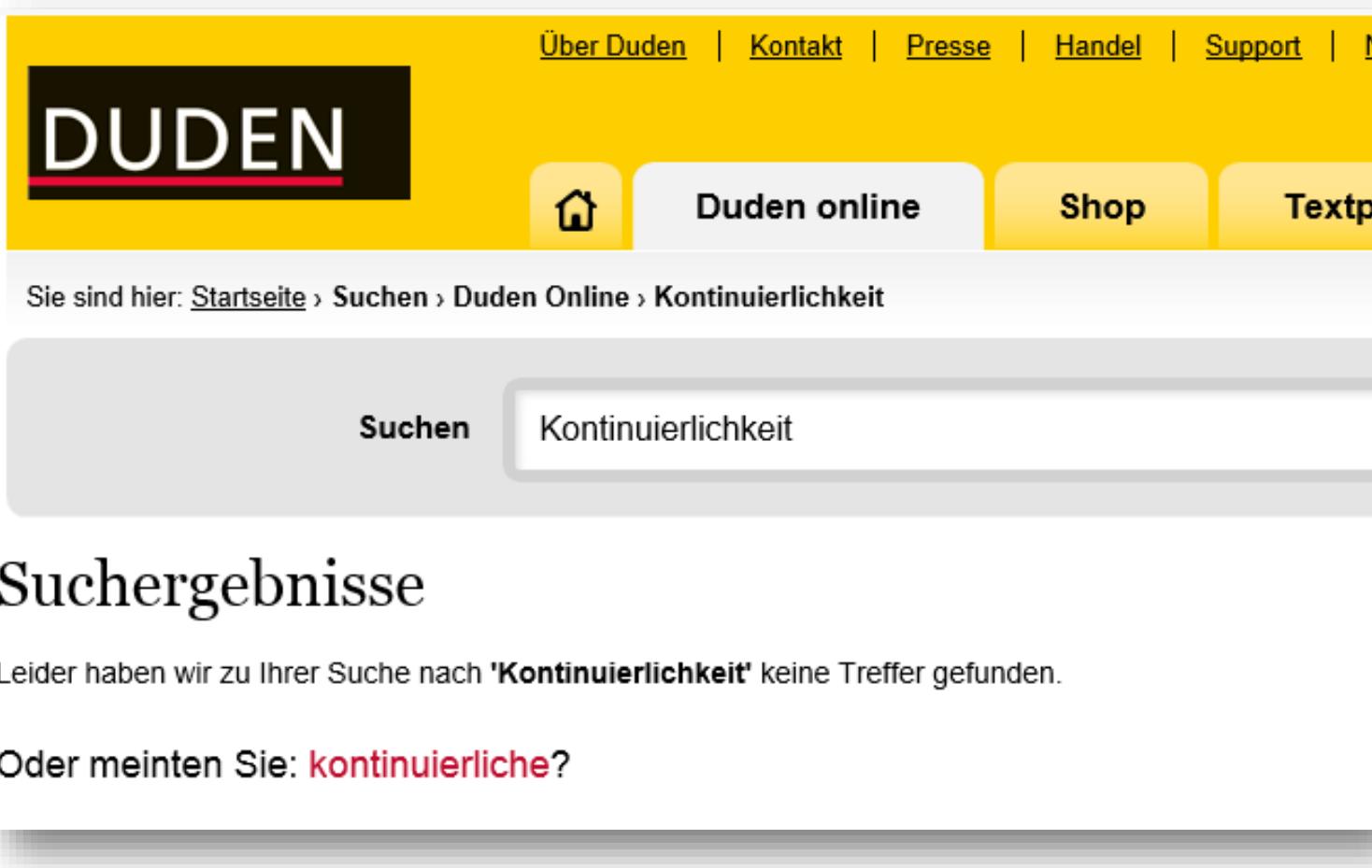
# Neno Loje

Technische Daten:

- ALM - Berater
- aus Hamburg
- PSD - Trainer



# Errata



The screenshot shows the Duden website's search results page. At the top, there is a yellow header bar with the Duden logo on the left and navigation links for Über Duden, Kontakt, Presse, Handel, Support, and more on the right. Below the header, there is a navigation menu with icons for Home, Duden online, Shop, and Textp... The breadcrumb navigation indicates the user is at Startseite > Suchen > Duden Online > Kontinuierlichkeit. The search input field contains the word "Kontinuierlichkeit".

## Suchergebnisse

Leider haben wir zu Ihrer Suche nach '**Kontinuierlichkeit**' keine Treffer gefunden.

Oder meinten Sie: **kontinuierliche?**

# "Continuous" – was heißt das?

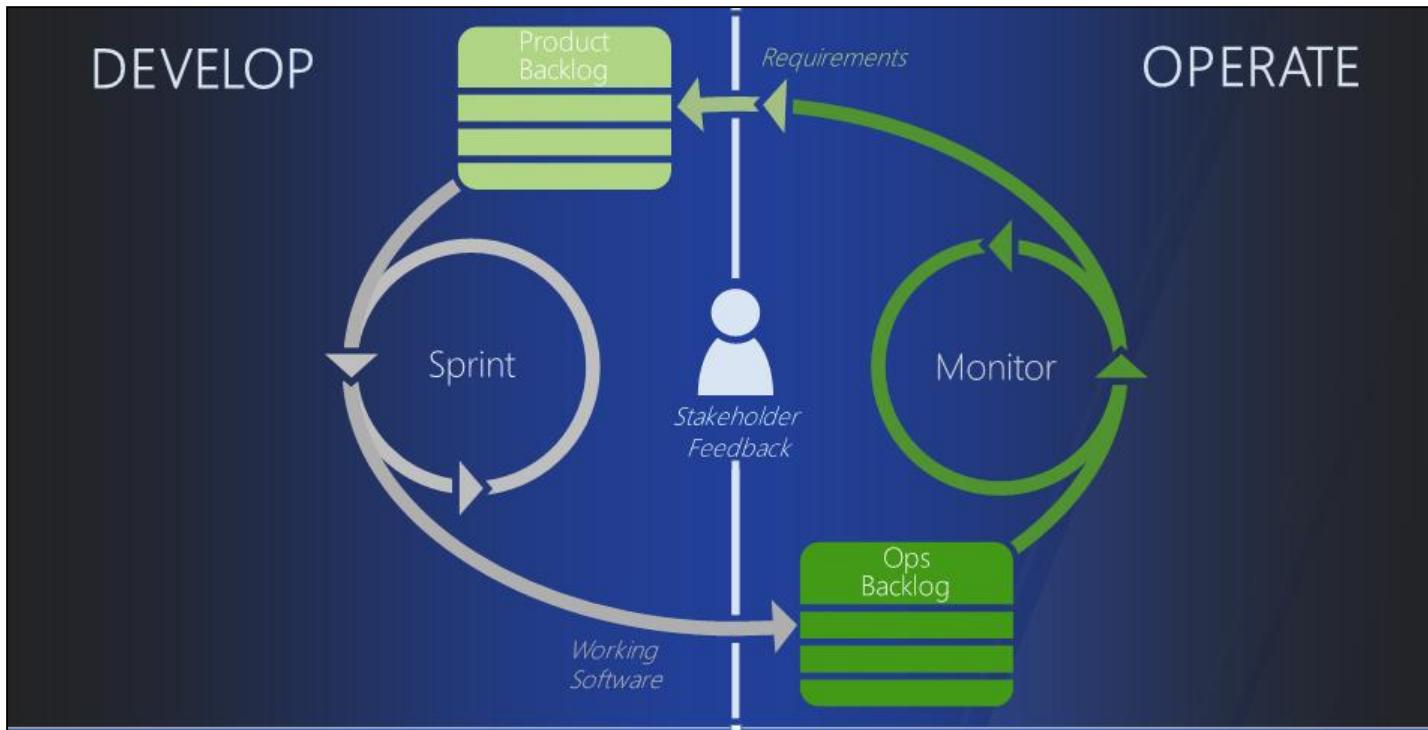
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# Continuous \*

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- Continuous (Re-)Planning
  - Continuous Integration
  - Continuous Deployment
  - Continuous Feedback
  - Continuous Improvement
- 
- → Continuous Value Delivery

# Continuous Value Delivery



# Continuous Value Delivery

## Define

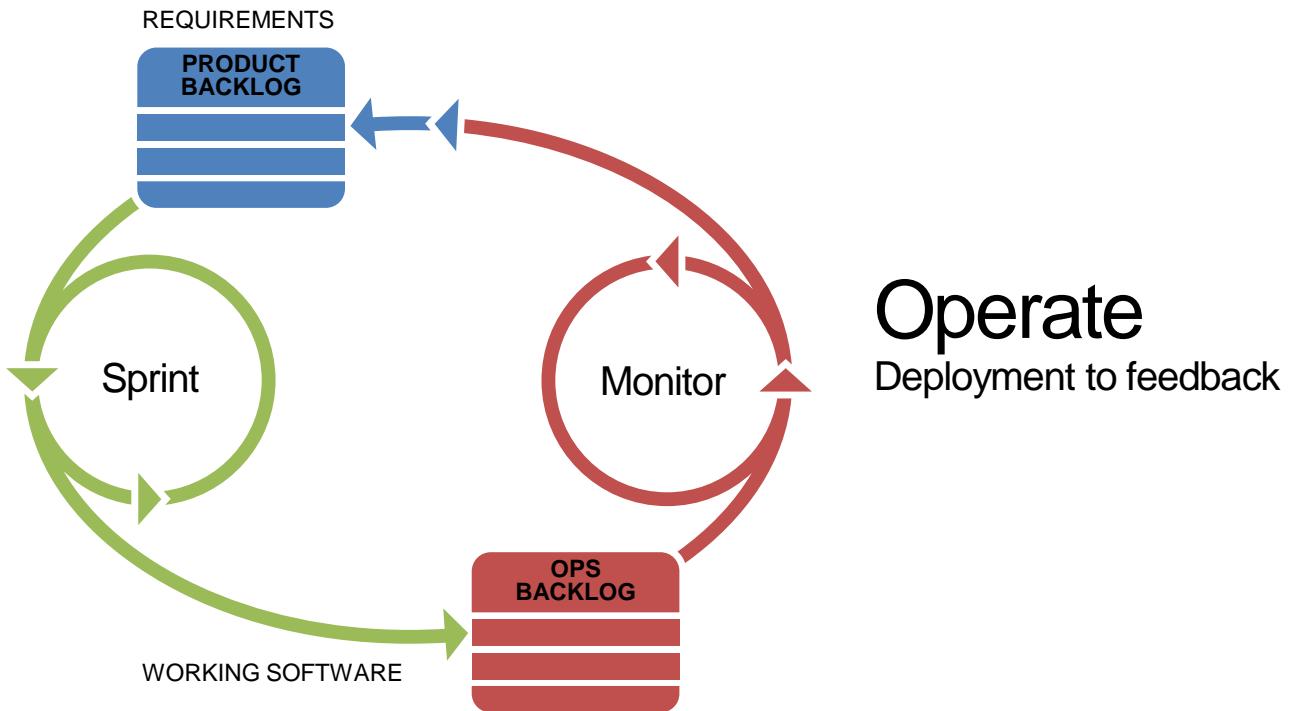
Ideation

## Develop

Idea to working software

## Operate

Deployment to feedback



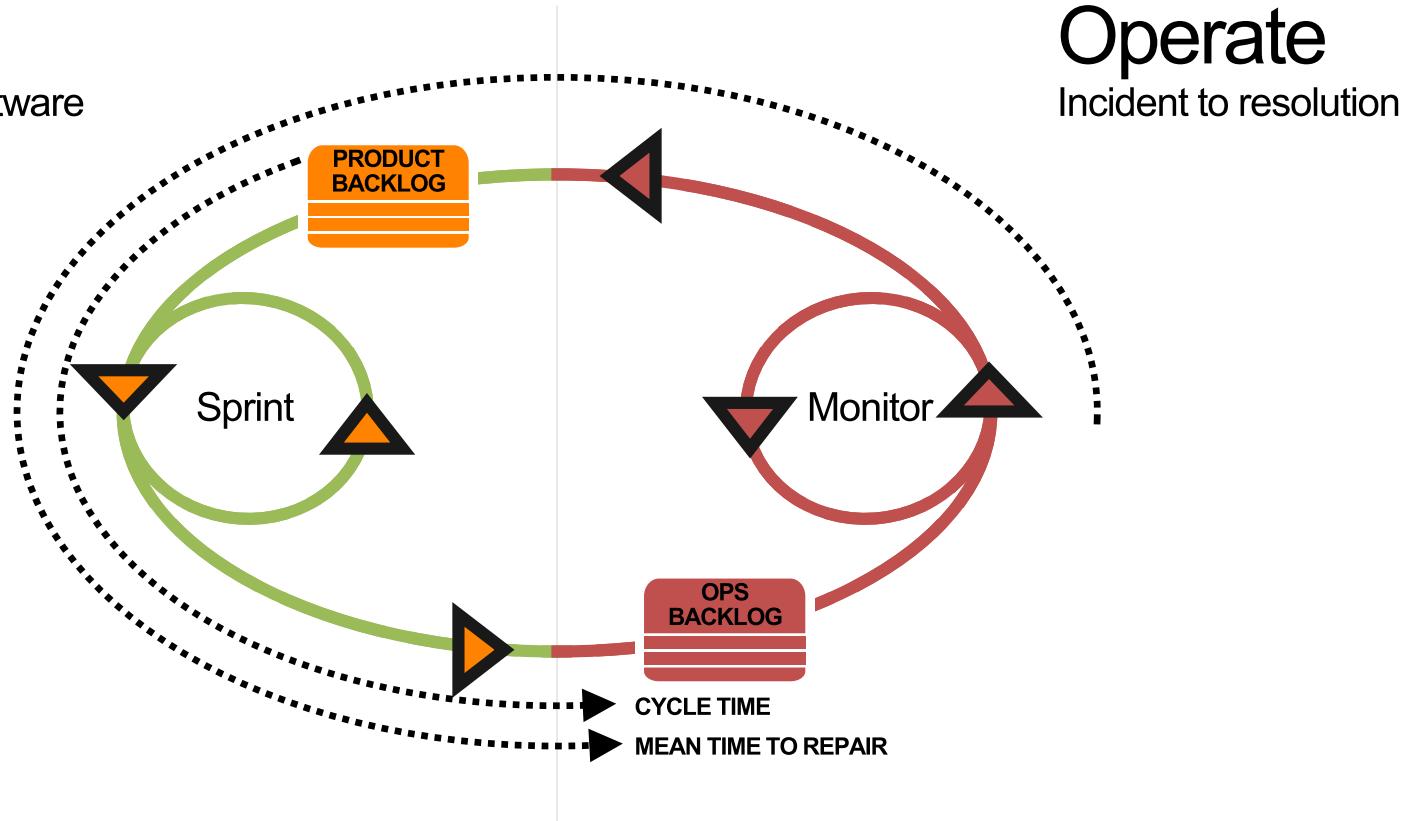
# Continuous Flow Of Value

## Develop

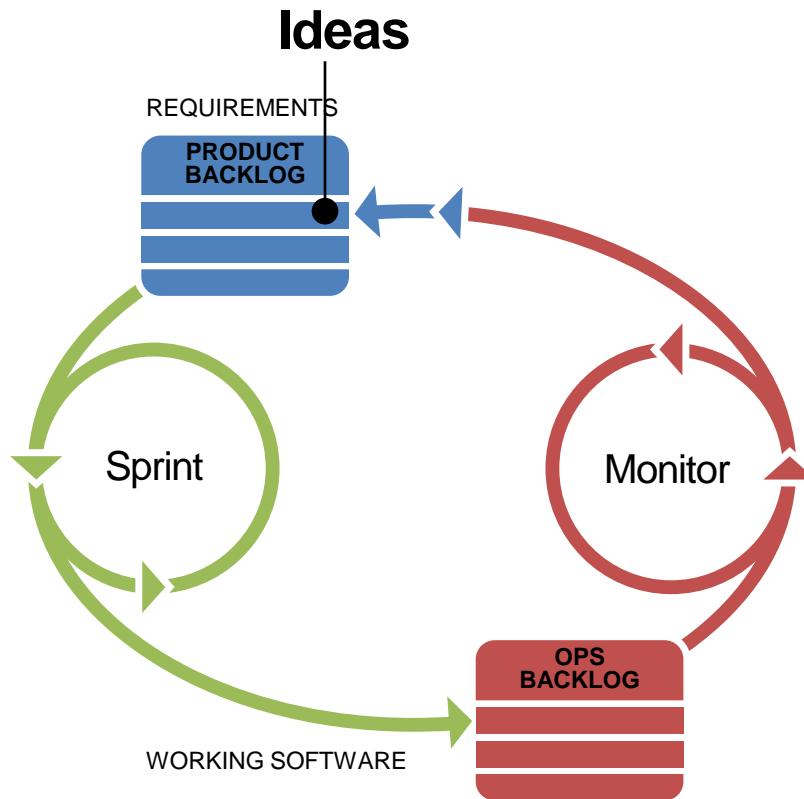
Idea to working software

## Operate

Incident to resolution



# Continuous Value Delivery

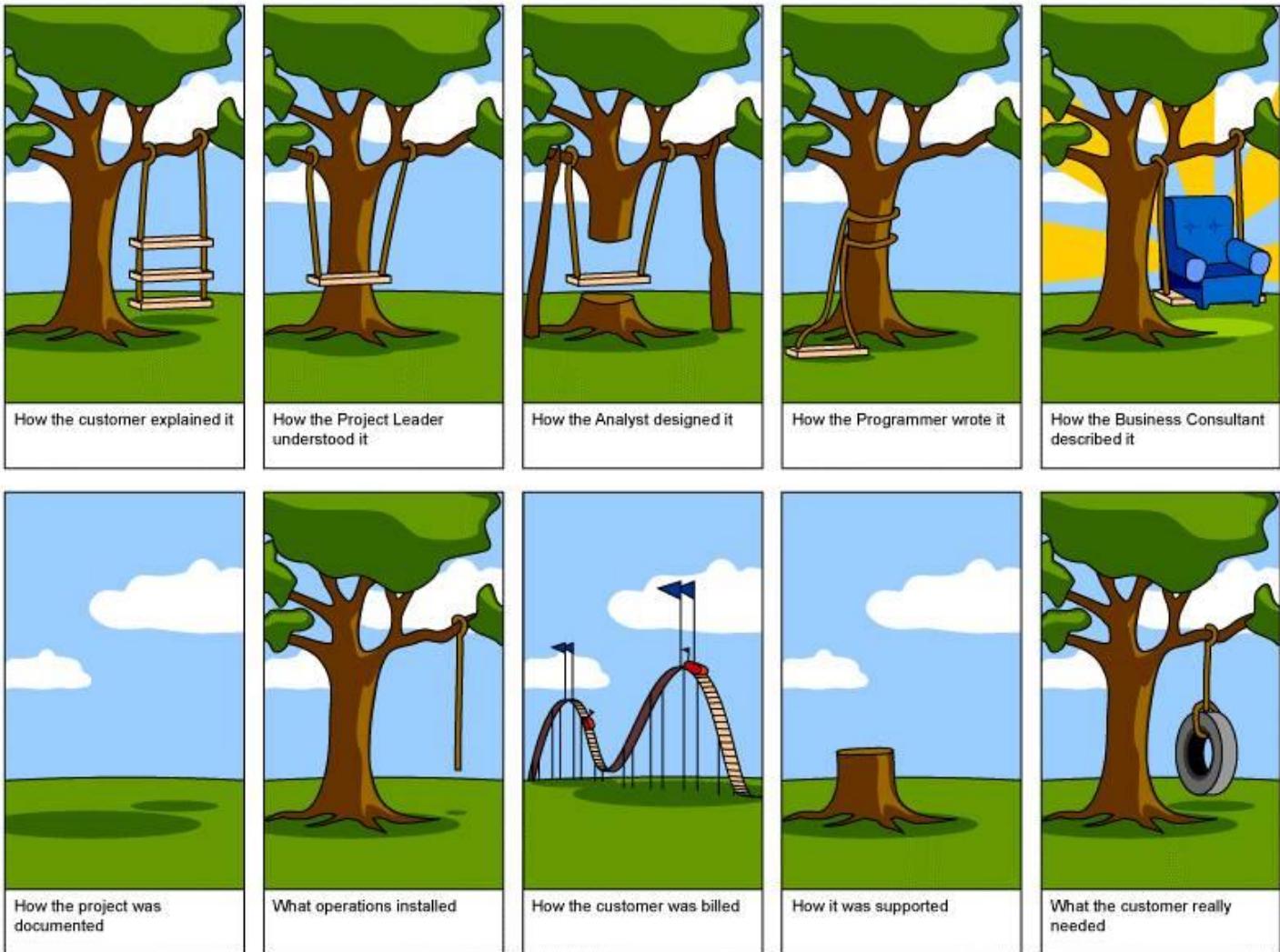


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When you deliver, test  
and validate exactly what  
the customer specified,  
what happens?



# Falsch verstandene Anforderungen



# Storyboarding – das kann jeder!



POHATWAN: YOU MUST CHOOSE.



POCAHONTAS: I CAN'T.



SMITH: I UNDERSTAND.



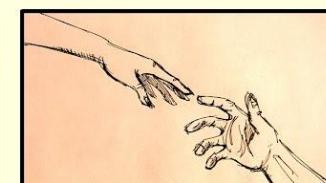
POHATWAN: THANK YOU...



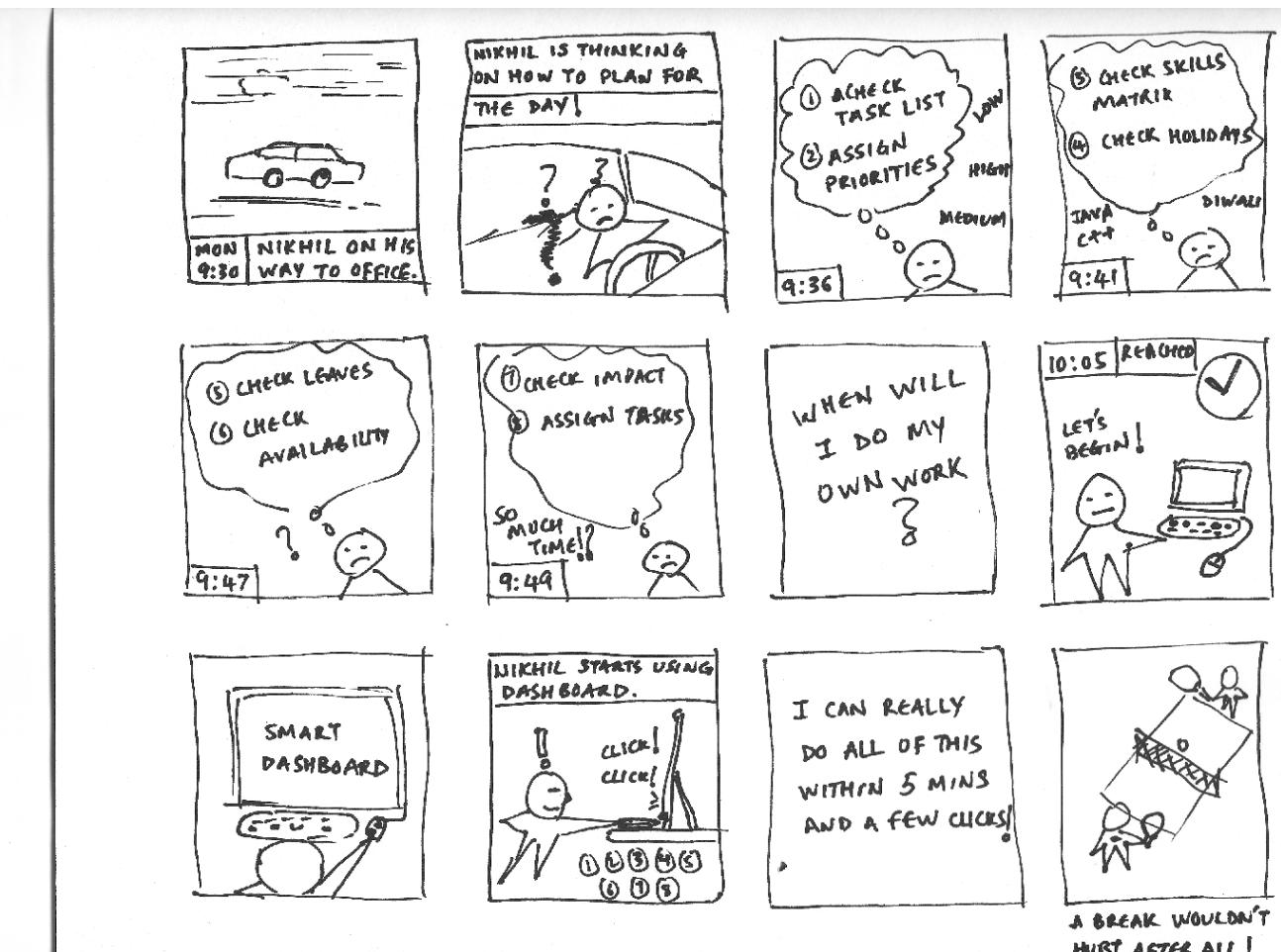
...MY BROTHER.



POCAHONTAS: SO YOU'LL ALWAYS BE ABLE TO FIND ME.

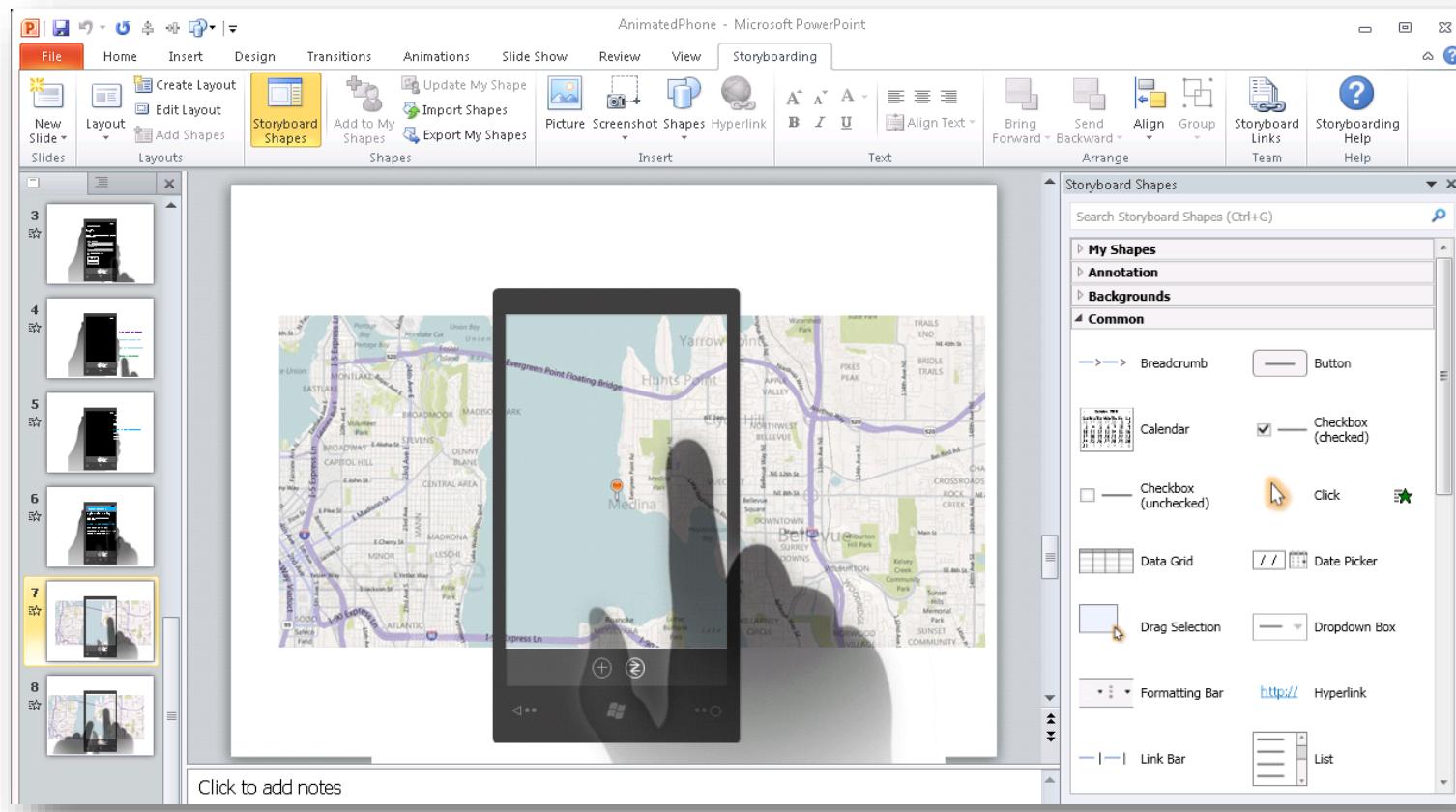


# Storyboarding – Beispiele

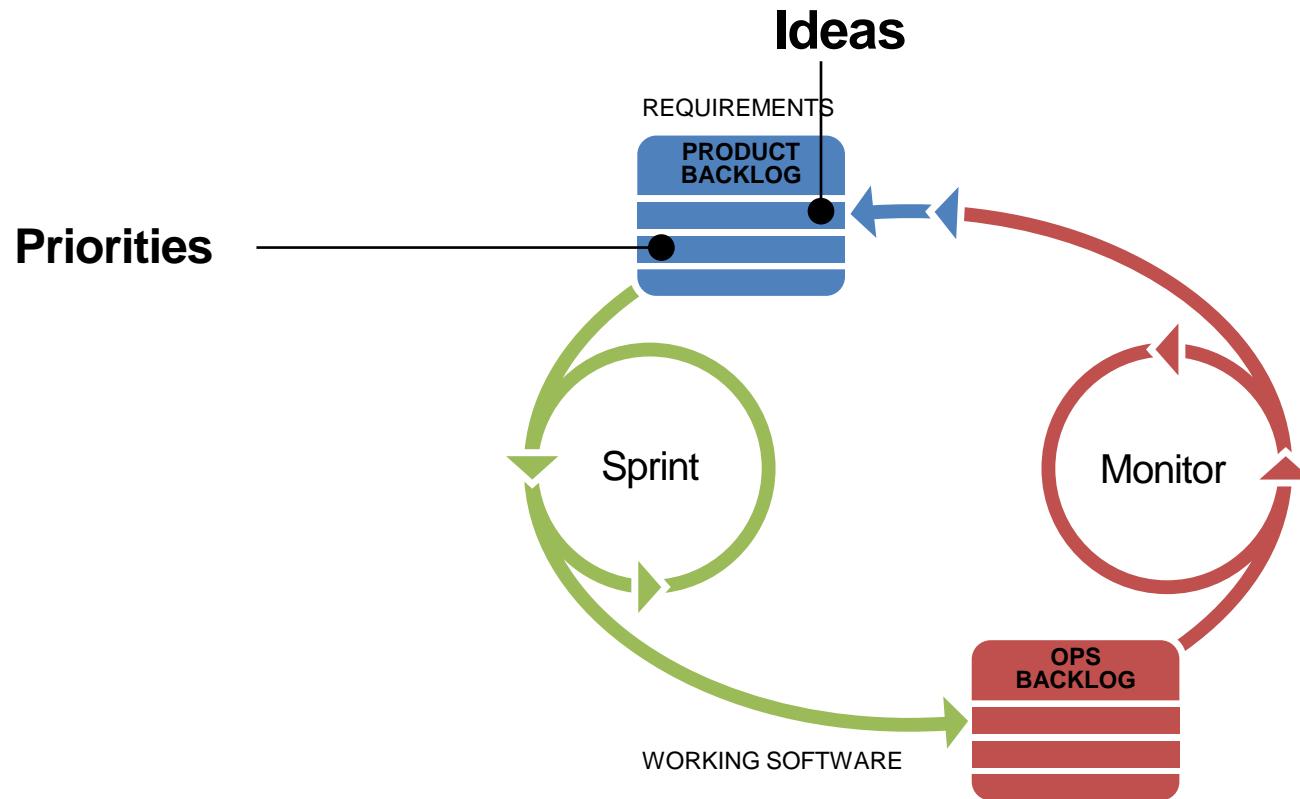


# Storyboarding – mit MS PowerPoint

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# Continuous Value Delivery



# Auf die Reihenfolge kommt es an

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- Wichtige Dinge zuerst erledigen!
- Welches sind die wichtigen Dinge?
- Business Value
  - Nutzen für den Kunden
  - Nutzen für das Unternehmen bzw. Team
- Schätzung
- Technische Abhängigkeiten
- Risiko

# Ausgewählten Kundenkreis einladen



# Drei Fragen stellen

---

	<b>Importance</b> to your business		<b>Satisfaction</b> with Existing	Is this in the <b>right</b> <b>direction?</b>
For each idea...	Most important	Least important	Does the existing functionality meet your needs?	
Once I work with something I can't find it again				
I can't tell what changed from build to build, especially over time				
I don't know who is the expert of a given area				
I need another pair of eyes on my code				

# Ergebnisse sichtbar machen & diskutieren



# Stimmen sammeln, z.B. via UserVoice

**1,553 votes**

**Vote**

**Add non-nullables reference types in C#**

Non-nullability checks have to be manually encoded hundreds of times in any large real-world project, and they are not compile-time-enforced. There are code contracts in .Net 4.0, but their usage is still very verbose, and only partly compile-time-enforced.

What I wish is a pendant to the null-lifting operator ?, for instance, !, so that one could write:  
void MyMethod(string! s){ /\* s cannot be null : \*/ }

Or, the way ReSharper does it:  
void MyMethod([NotNull] string s){ /\* s cannot be null : \*/ }

47 comments · Languages - C# · Flag idea as inappropriate...

**XAML Tools 52**

**Search**

**Give feedback**

Microsoft Test Tools 55

Visual Studio 9,099

 Microsoft

**1,166 votes**

**Vote**

**Expand Generic Constraints for constructors**

Currently when declaring a generic constraint on a Type parameter  
ie.  
public void DoSomething<T>() where T : new() { /\* do something \*/ }

You can't specify that T has a constructor with specific parameters:  
ie.  
public void DoSomething<T>() where T : new(string, int) { /\* do something \*/ }

15 comments · Languages - C# · Flag idea as inappropriate...

**1,148 votes**

**Vote**

**Update standalone FxCop to support .NET 4.5 and Portable Libraries**

Please update the standalone version of FxCop to be on par with the latest edition of the Code Analysis in VS 2012 to support developers using the Professional Edition SKU. This implies support for .NET 4.5 and for

# Product Backlog Management

Team Foundation Service / TechEd ▾

Neno Loje | ⚙️ ?

HOME CODE WORK BUILD\* TEST\*

Search work items

Backlogs Queries

Features \* Backlog items

Backlog Board Forecast Off Mapping Off View Backlog items

Current Sprint 1

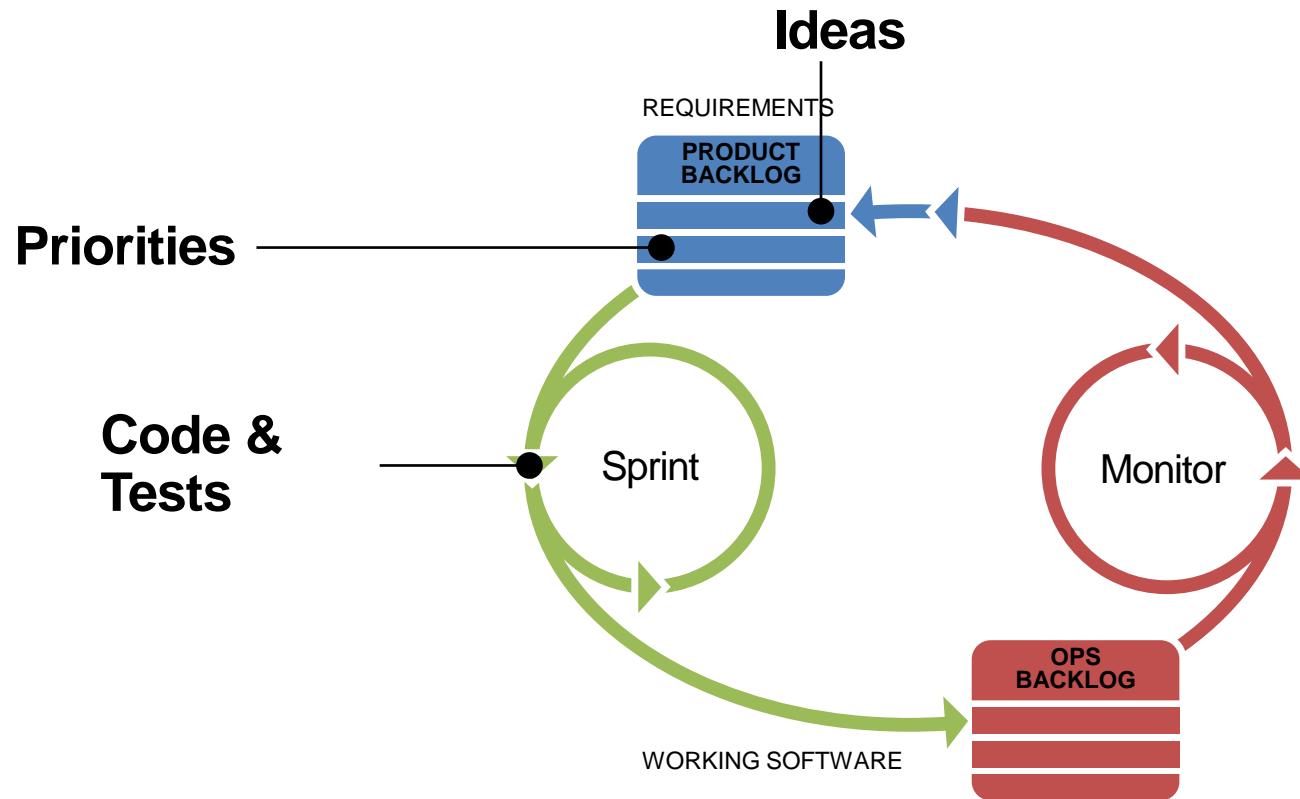
Future Sprint 2 Sprint 3 Sprint 4 Sprint 5 Sprint 6

Backlog items

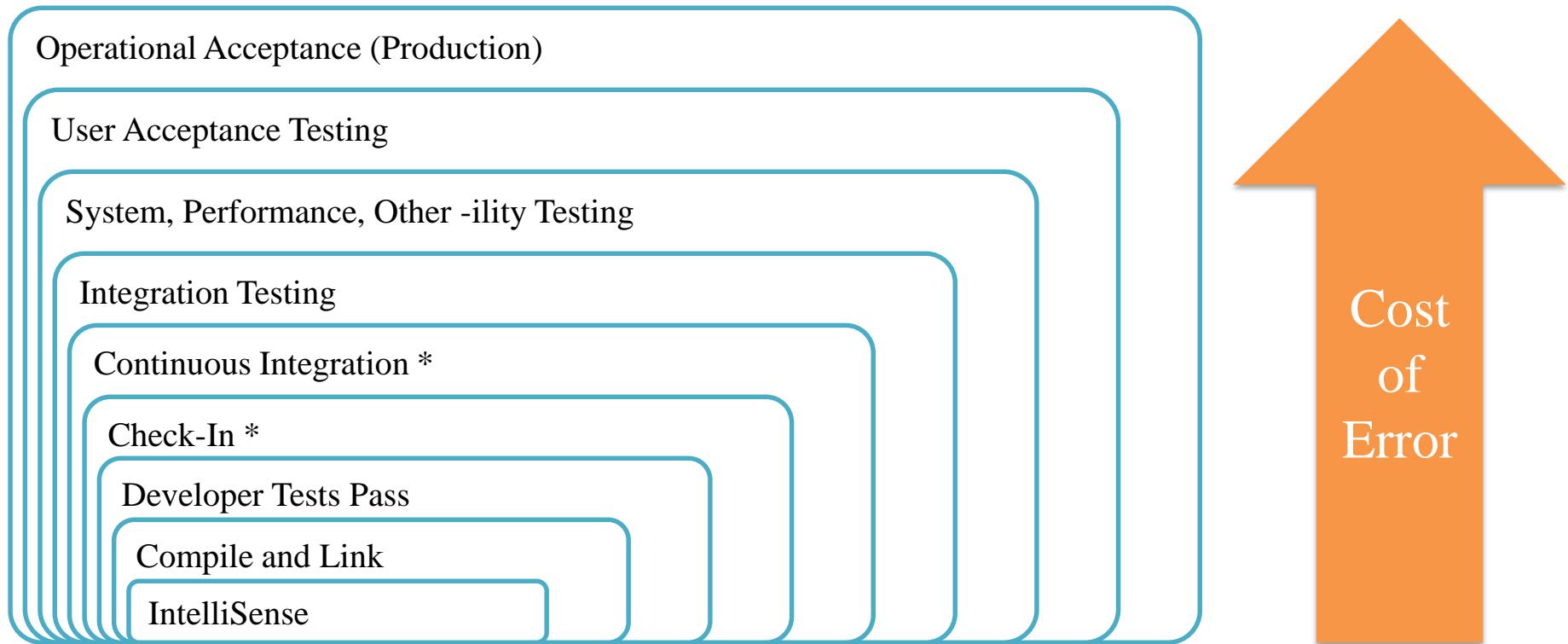
New [ ] Create query Column options [ ]

Order	Title	State	Effort	Iteration Path	Tags
1	Login with home page landing	Approved	3	TechEd\Release 1\Sprint 1	High Impact
2	Browse the catalog	Approved	3	TechEd	
3	View item details	Approved	5	TechEd	
4	Placing orders crashes Browser	New	4	TechEd	Blocked
5	Login cookies - silent login	Approved	3	TechEd	Analysis required Blocked
6	Find orders	Approved	11	TechEd	
7	Logoff	Approved	5	TechEd	
8	RSS feeds	Approved	8	TechEd	
9	Customer search	New	2	TechEd	
10	View order details	New	4	TechEd	
11	Payment by credit card	Approved	7	TechEd	
12	Priority ordering - preferences	New		TechEd	
13	See related items	Approved		TechEd	
14	Add shipping details	New		TechEd	
15	Track shipments	New		TechEd	
16	Preferences remembered for future orders	New		TechEd	
17	Order history search	New		TechEd	

# Continuous Value Delivery



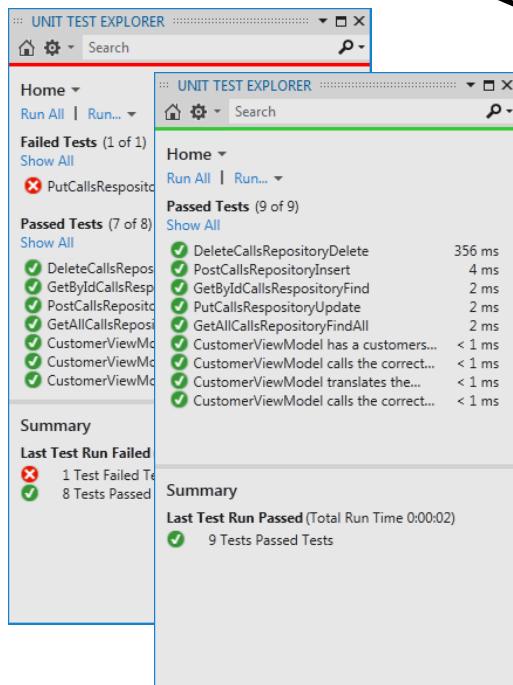
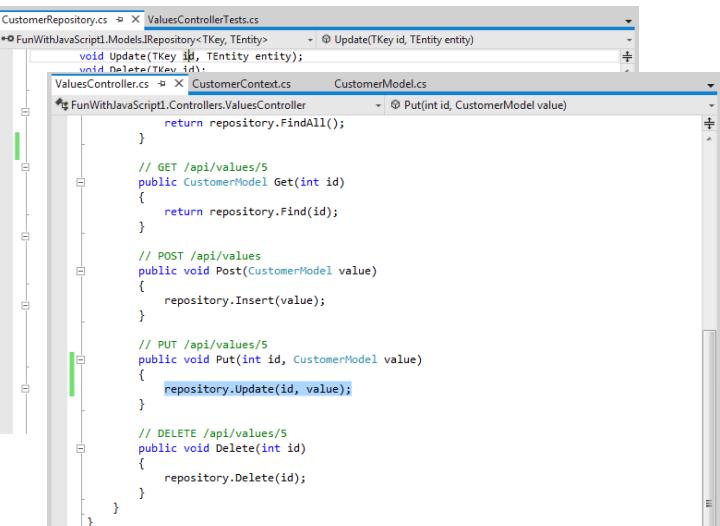
# Software Development Feedback Cycles



Slide taken from: Implementing Scrum Using Team Foundation Server 2012 by David Starr, Microsoft TechEd 2012

# Continuous Feedback while Coding

Test a little

```

CustomerRepository.cs  ValuesControllerTests.cs
---  ---
void Update(TKey id, TEntity entity);
void Delete(TKey id);

ValuesController.cs  CustomerContext.cs  CustomerModel.cs
---  ---  ---
return repository.FindAll();

// GET /api/values/5
public CustomerModel Get(int id)
{
    return repository.Find(id);
}

// POST /api/values
public void Post(CustomerModel value)
{
    repository.Insert(value);
}

// PUT /api/values/5
public void Put(int id, CustomerModel value)
{
    repository.Update(id, value);
}

// DELETE /api/values/5
public void Delete(int id)
{
    repository.Delete(id);
}

```

Code a little



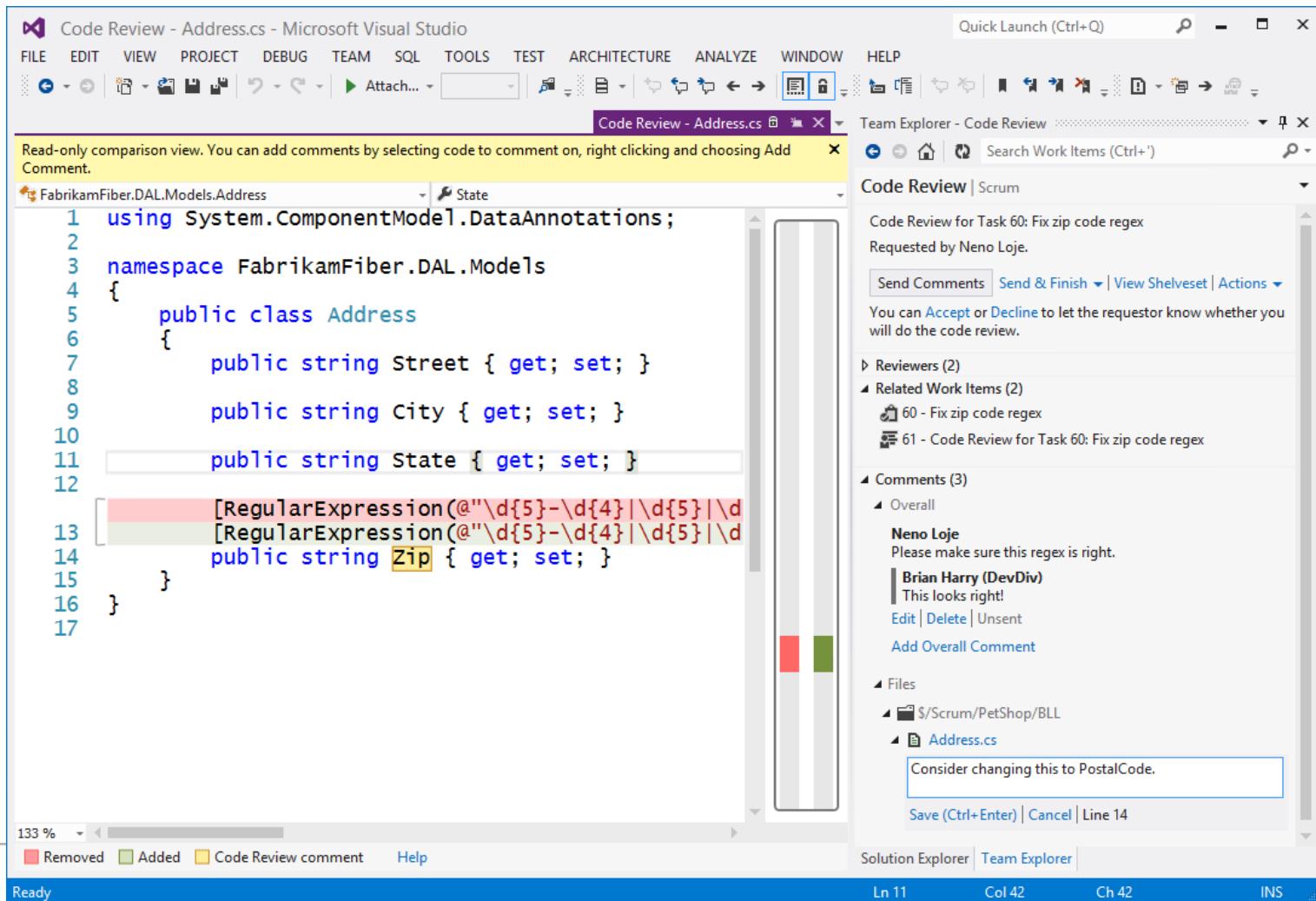
## Quiz: What about Laura?

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Laura is an excellent C# programmer. She says that it's the job of QA to test, so she is not going to write unit tests.



# Code Review



# Daily Scrum Meeting

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- 15 minute stand up
- 3 questions
  - What have you done since the last Daily Scrum?
  - What will you do between now and the next Daily Scrum?
  - What is in your way?
- Not a status meeting
- Not a problem solving meeting
  - Take it offline!
- Product Owner should not attend



# Task Board

Team Foundation Service / Scrum

HOME CODE WORK BUILD TEST

Nuno Loje (Instructor) |

Search work items

**Backlogs** Queries

Features \* Backlog items

Current Sprint 1 Future Sprint 2 Sprint 3 Sprint 4 Sprint 5 Sprint 6

Scrum Team Sprint 1

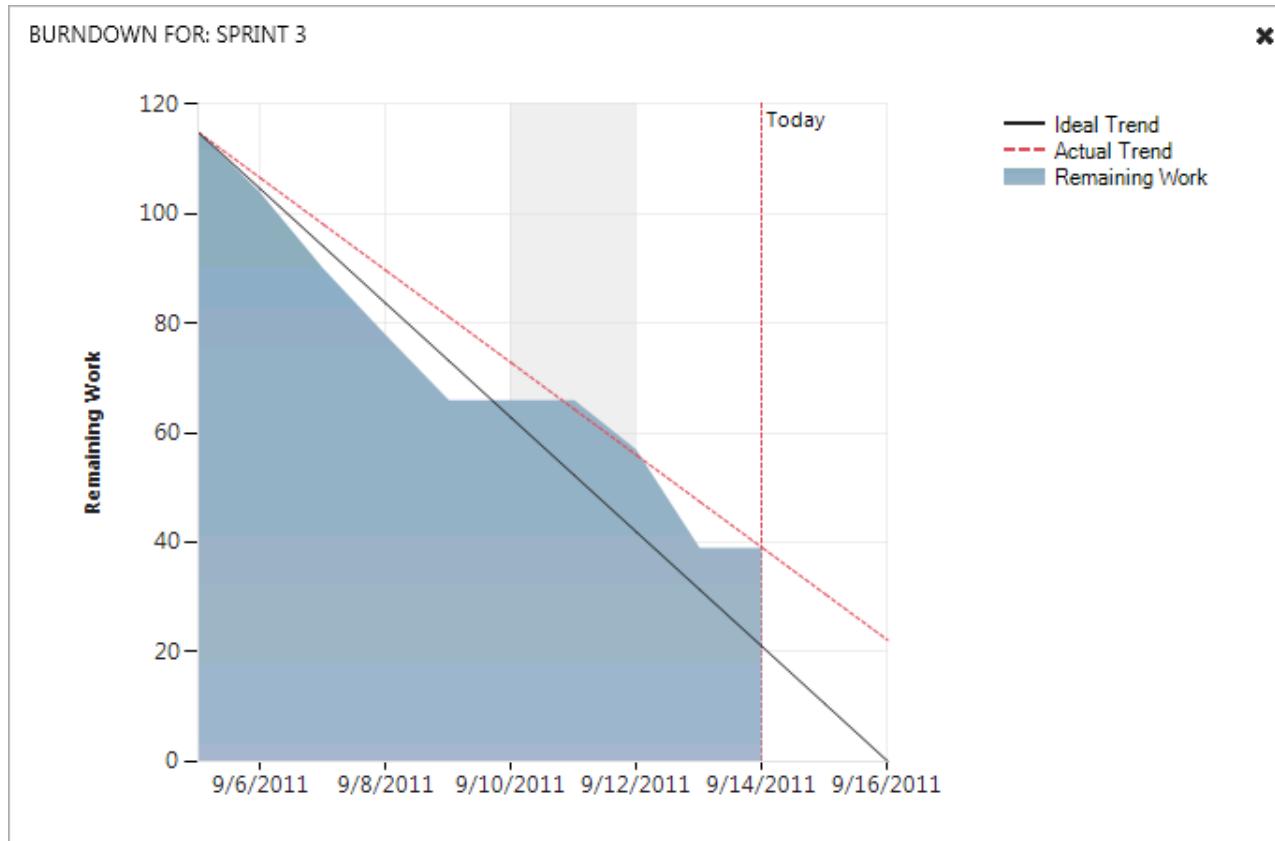
No iteration dates Set dates

Group by Backlog items Person All

Board Capacity

	TO DO 14 h	IN PROGRESS 8 h	DONE
PBI B.1 19 h	<span>+ Create database</span> <span>Design implementation of feature</span> <span>6</span> <span>3</span> <span>Execute test cases</span> <span>2</span>	<span>Create UI for feature</span> <span>Design test cases</span> <span>2</span> <span>6</span>	<span>Review architectural design of feature</span>
PBI B.2	<span>+ Review design of feature</span>		
PBI B.3 3 h	<span>+ Review design of feature</span> <span>3</span>		

# Burndown Chart

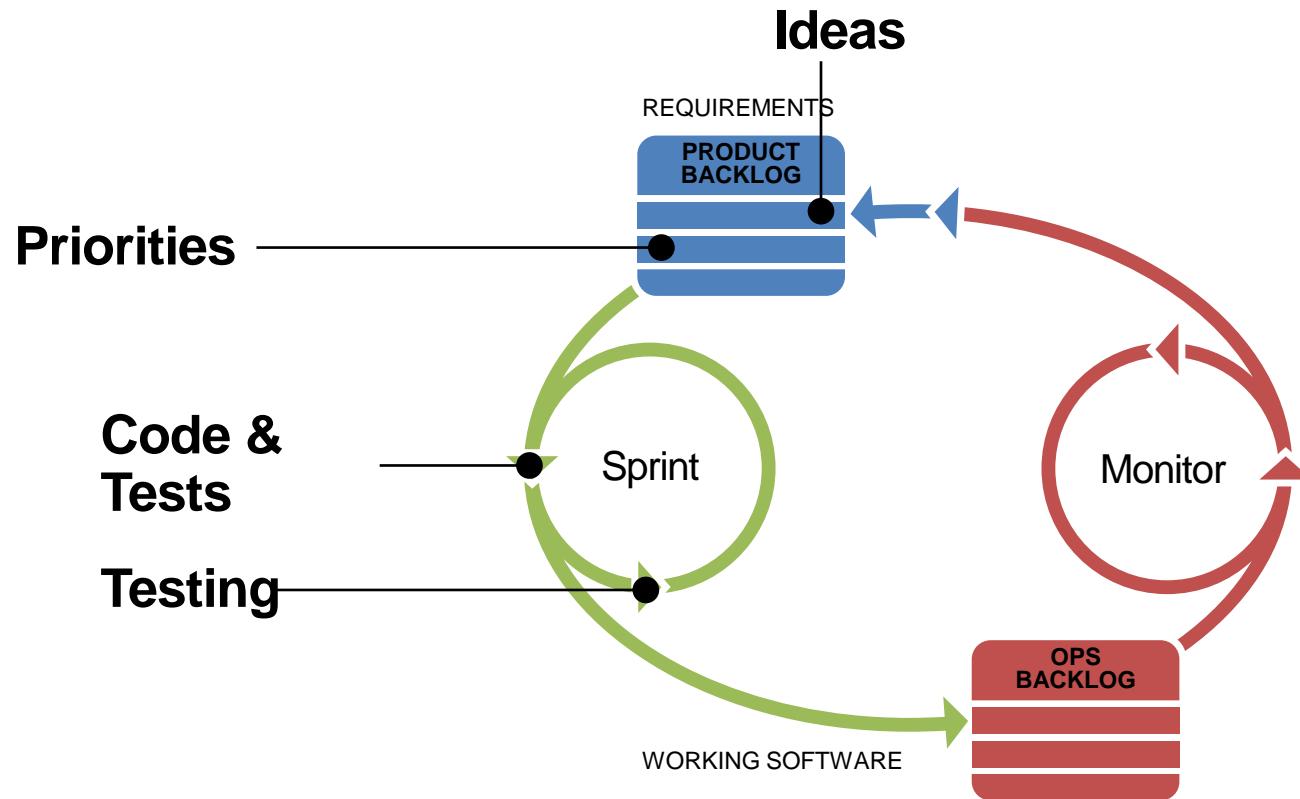


# Do more with less: Is that possible?

---

- "[...] researchers have found **10-fold differences in productivity and quality** between different programmers with the same levels of experience and also between different teams working within the same industries."
- Reference:  
S. McConnell,  
<http://forums.construx.com/blogs/stevemcc/default.aspx>

# Continuous Value Delivery



# Measure As You Go

## Stories Overview

Helps you track how far each user story has been implemented. Shows each story's actual number of hours of work remaining and completed, its acceptance test results, and the number of bugs that are linked to each story.

### Related Reports

- Bug Status
- Status on All Iterations
- Stories Progress

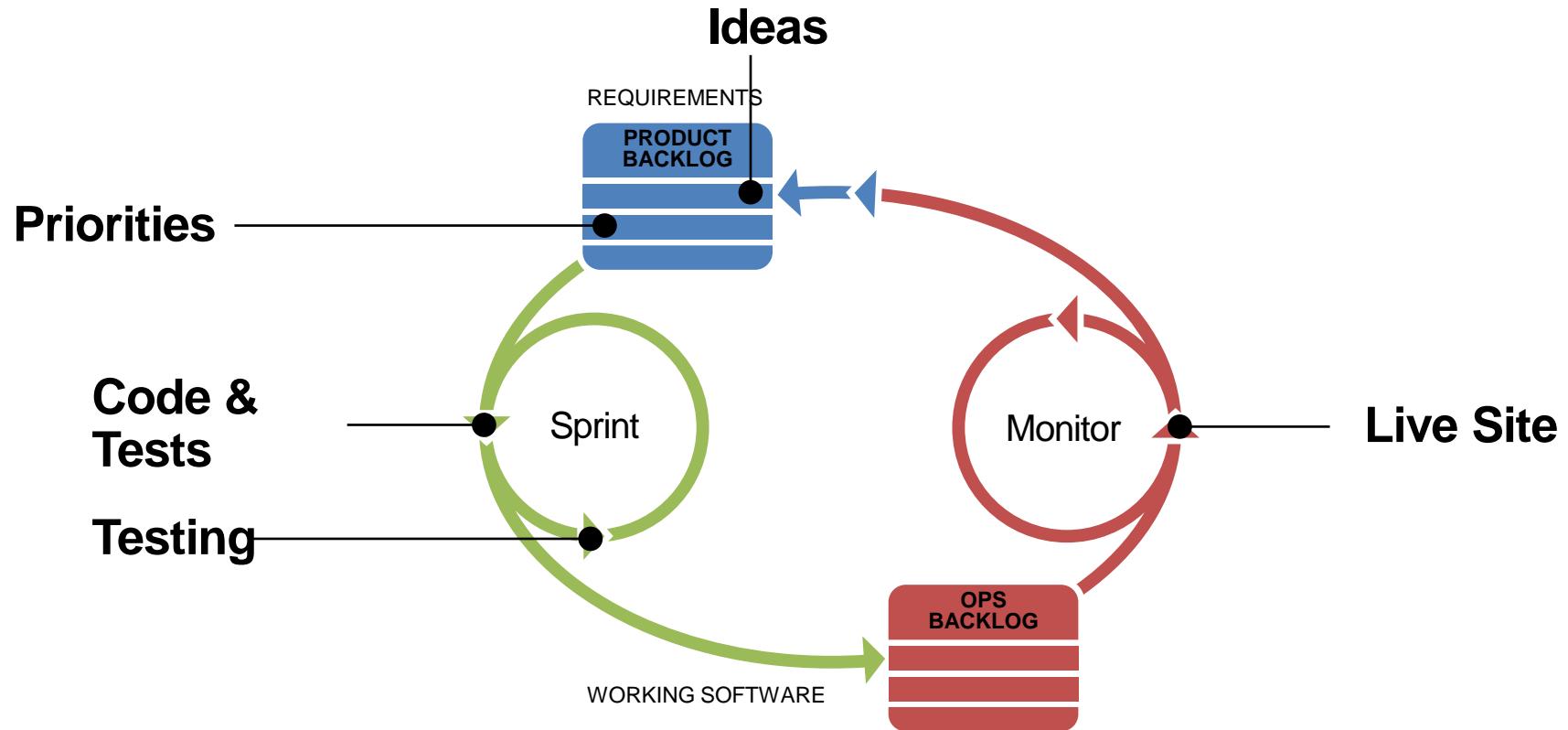
- Test Case Readiness
- Test Plan Progress

Completed  
Remaining

Passed  
Failed  
Not Run  
Resolved

Title	% Hours Completed	Hours Remaining	Work Progress			Test Status		
			Tests	Test Results	Bugs			
As a new customer, I want to order a meal.	80 %	6634	3	33 %	55 %	1	2	
As a customer, I want to track my order history.	79 %	14053	0			6		
Enable selection based on strength, intelligence, etc	19 %	144	2	48 %	52 %	1	2	
As a returning customer, I want to order one of the meals that I've recently ordered.	78 %	17	2	48 %	52 %			
As a new customer, I want to choose a meal from a specific provider.	80 %	42	0					
As a customer, I want to save orders.	80 %	9432	0					
As an event planner, I want to let participants in my event choose meals from DinnerNow.	17 %	298	2	33 %	53 %			
As an event planner, I want to filter the menu to meet my constraints so that I can control the cost of the meals or so that I can offer only meals that are appropriate for the event.	40 %	126	0					
Gold member can search for villians	79 %	724	2	33 %	53 %	1		
As a returning customer, I want to be able to override my default location so that I can order from DinnerNow when I'm on the road.	35 %	110	0					
As a delivery provider, I want orders to be submitted to my business at least 45 minutes before we pick the order up from the provider so that we can optimize the delivery.		28	0					

# Continuous Value Delivery



# Nutzung & Betrieb überwachen

**EQATEC**  
Application Analytics FACTS ABOUT YOUR SOFTWARE

Demo User EQATEC Analytics Demo <logout out after use below>  
[Settings](#) | [Feedback](#) | [Logout](#)

**Dashboard** Statistics overview

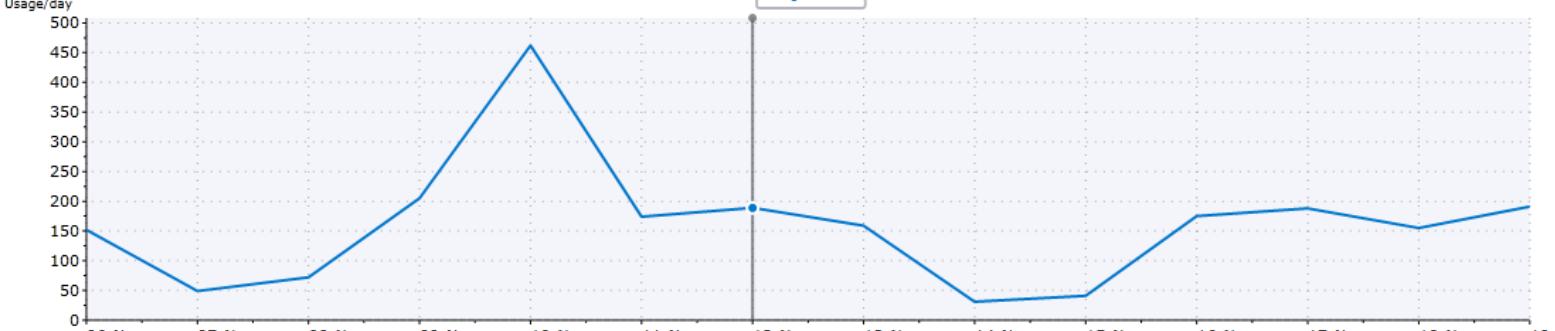
117759 total usages  
150 average/day

-11% in last 7 days  
+33% in last 30 days

418 new exceptions  
192 unclosed exceptions

0 total downloads  
0 downloads/day

Usage/day



Nov 12, 2013  
Usages: 189

World Map



Environment

Operating Systems

- Win7: 76%
- XP: 14%
- Win2k8 R2: 3%
- Others(4): 7%

Versions

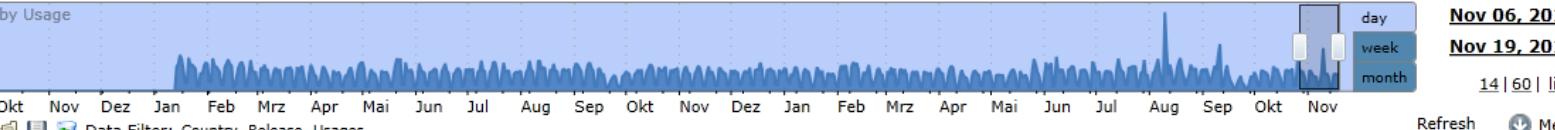
Versions

- 3: 99%
- 2: 1%

Activity

2243 usages  
160 daily usages  
462 max usages

by Usage



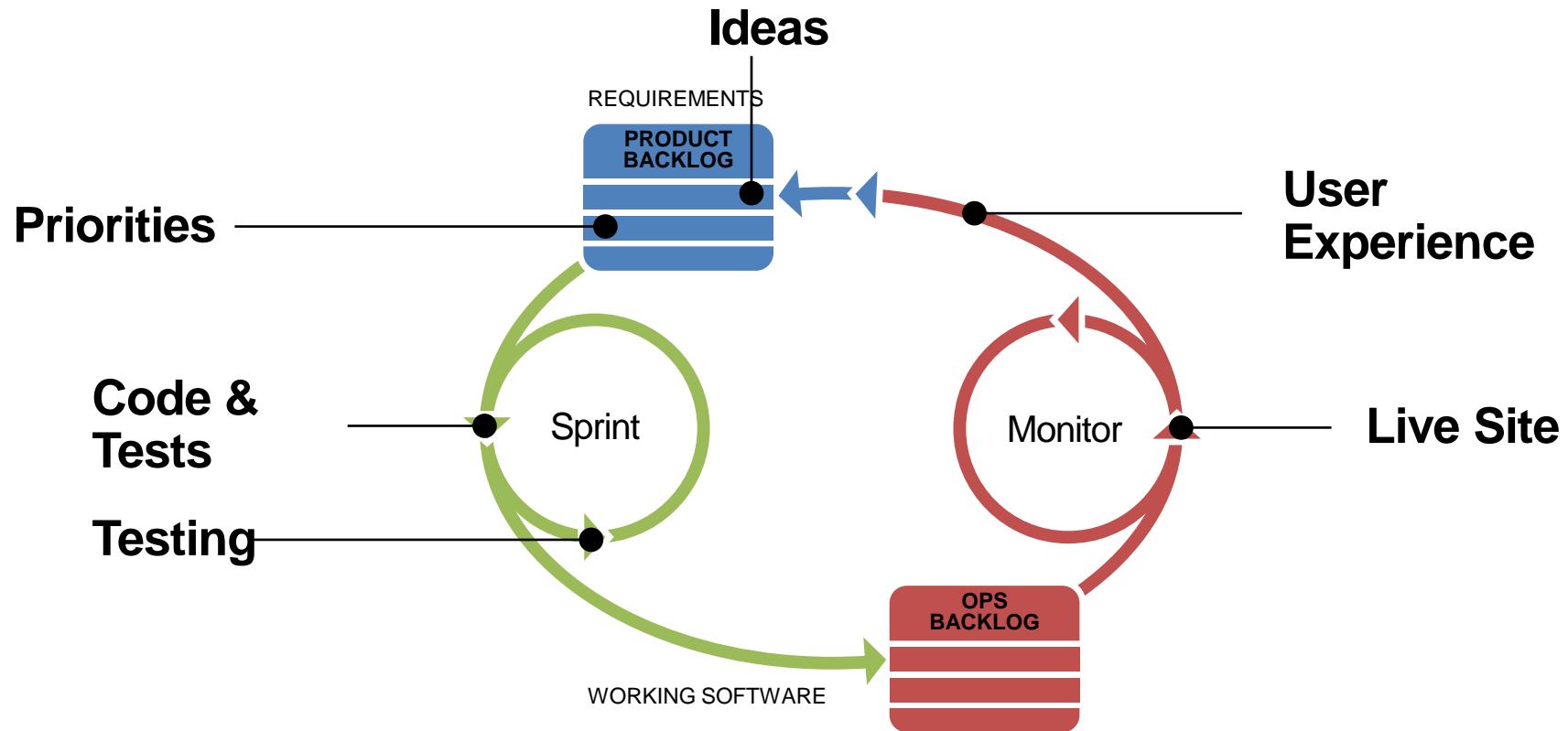
Data Filter: Country Release Usages

Nov 06, 2013  
Nov 19, 2013  
14 | 60 | live

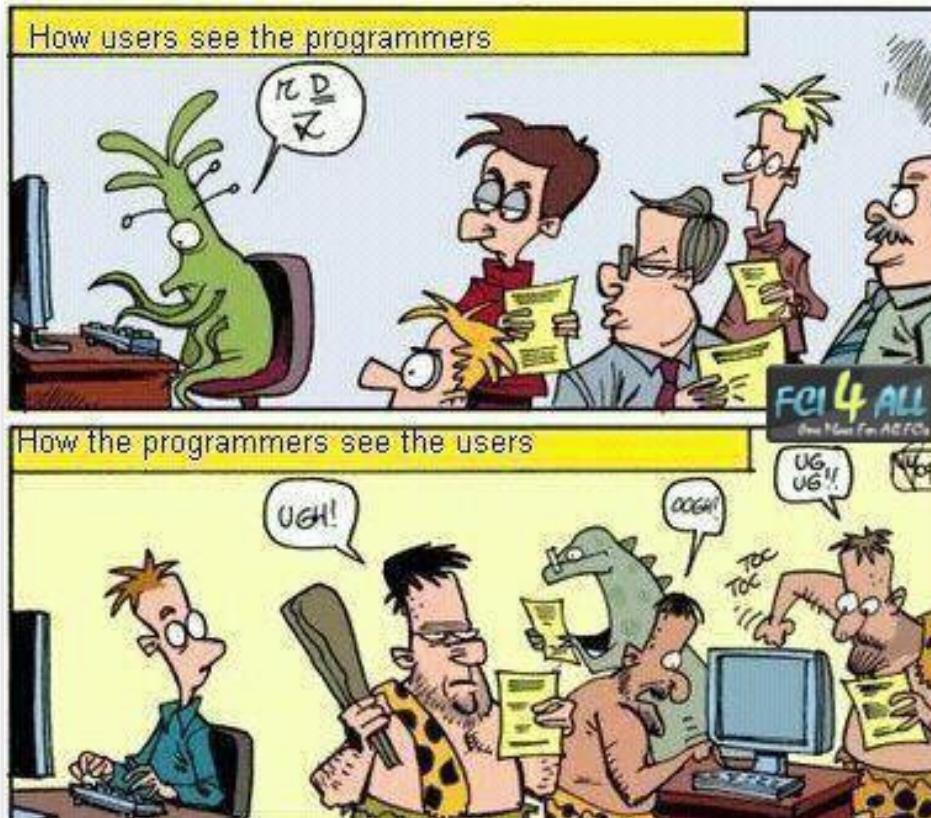
day week month

Refresh Menu

# Continuous Value Delivery

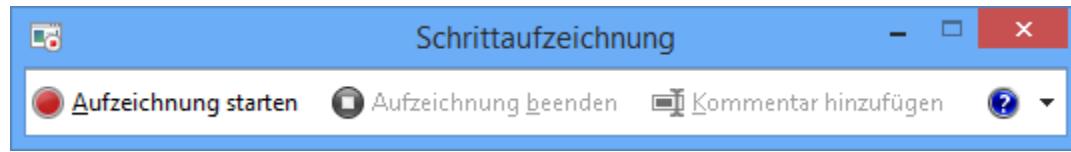


# Haben wir die Erwartungen erfüllt?

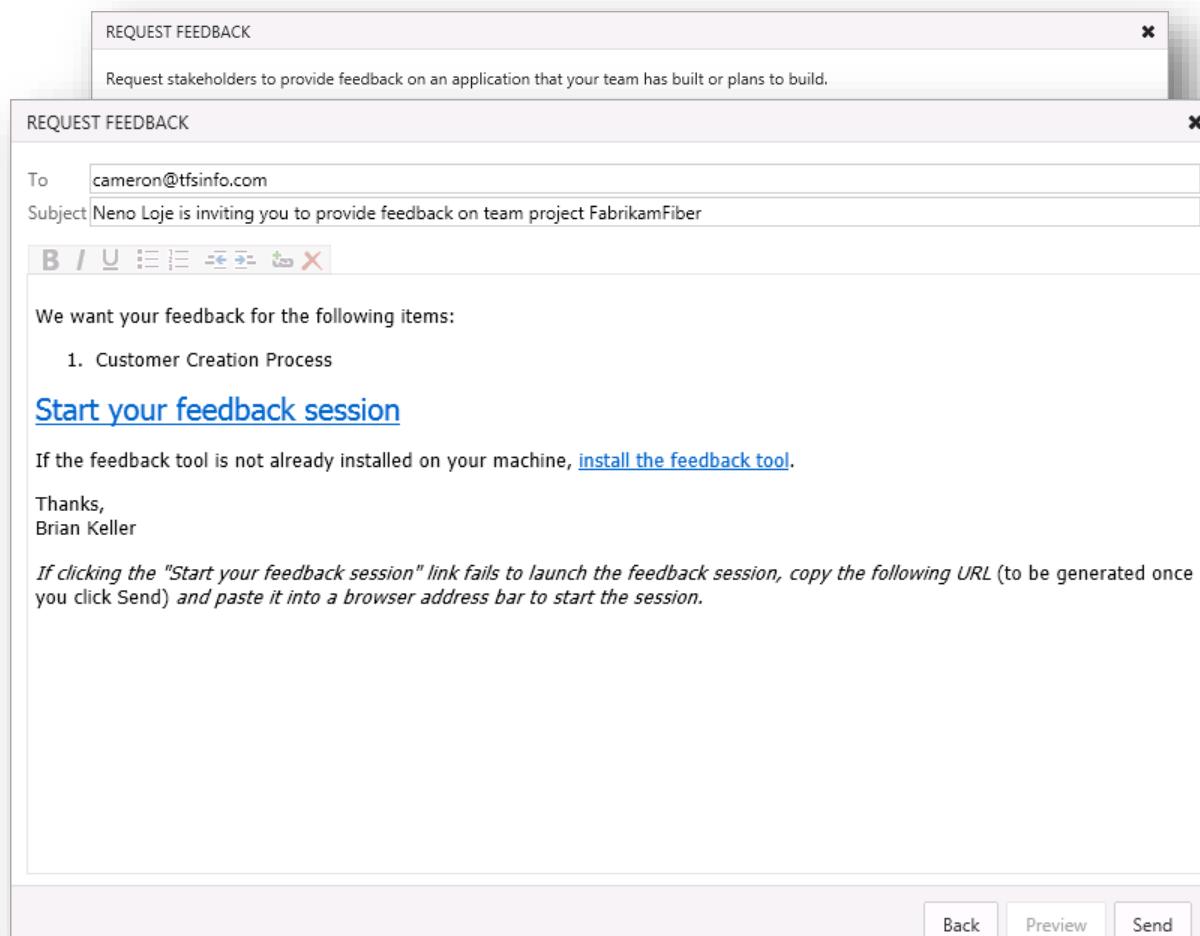


# Feedback mit Windows-Bordmitteln

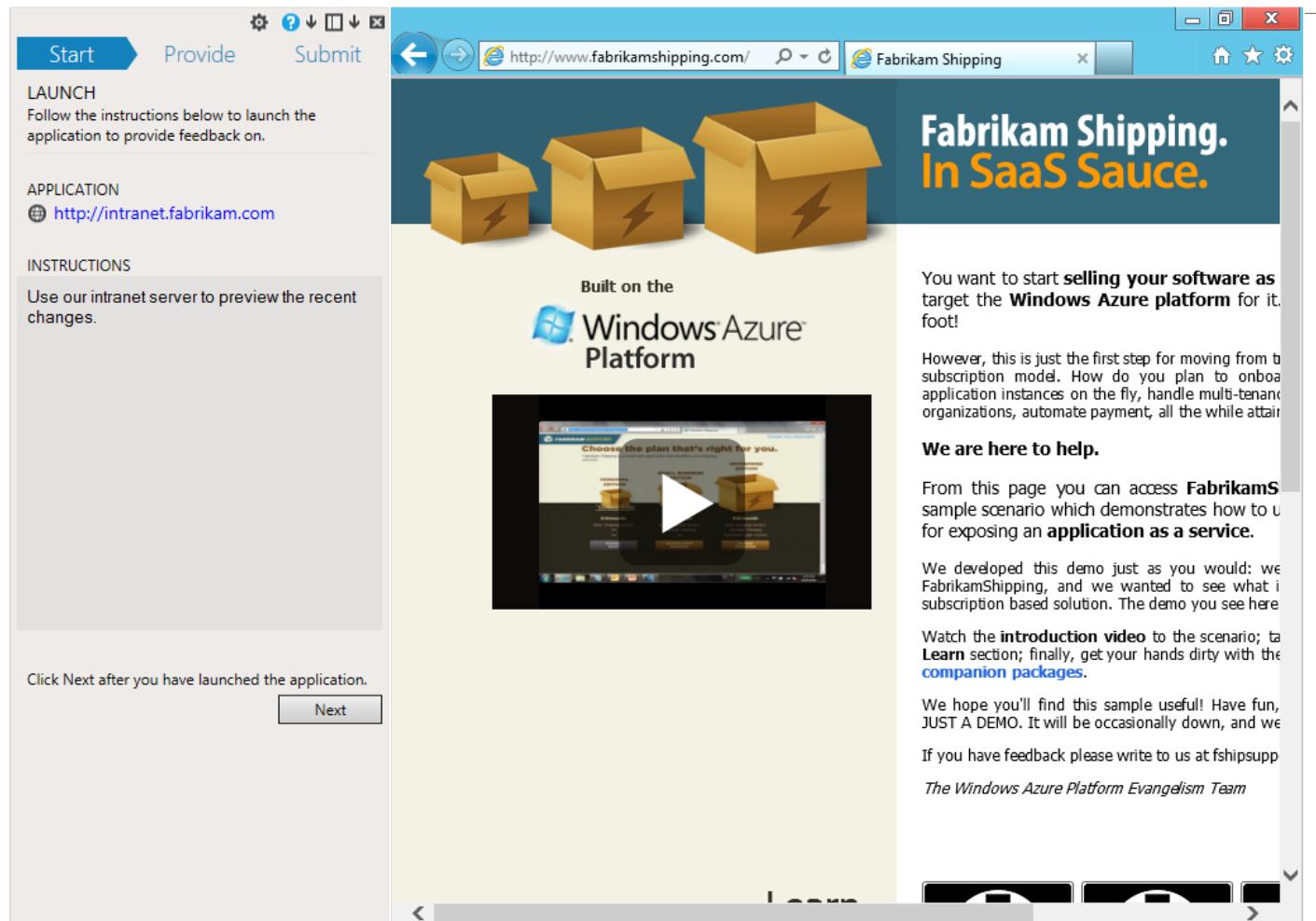
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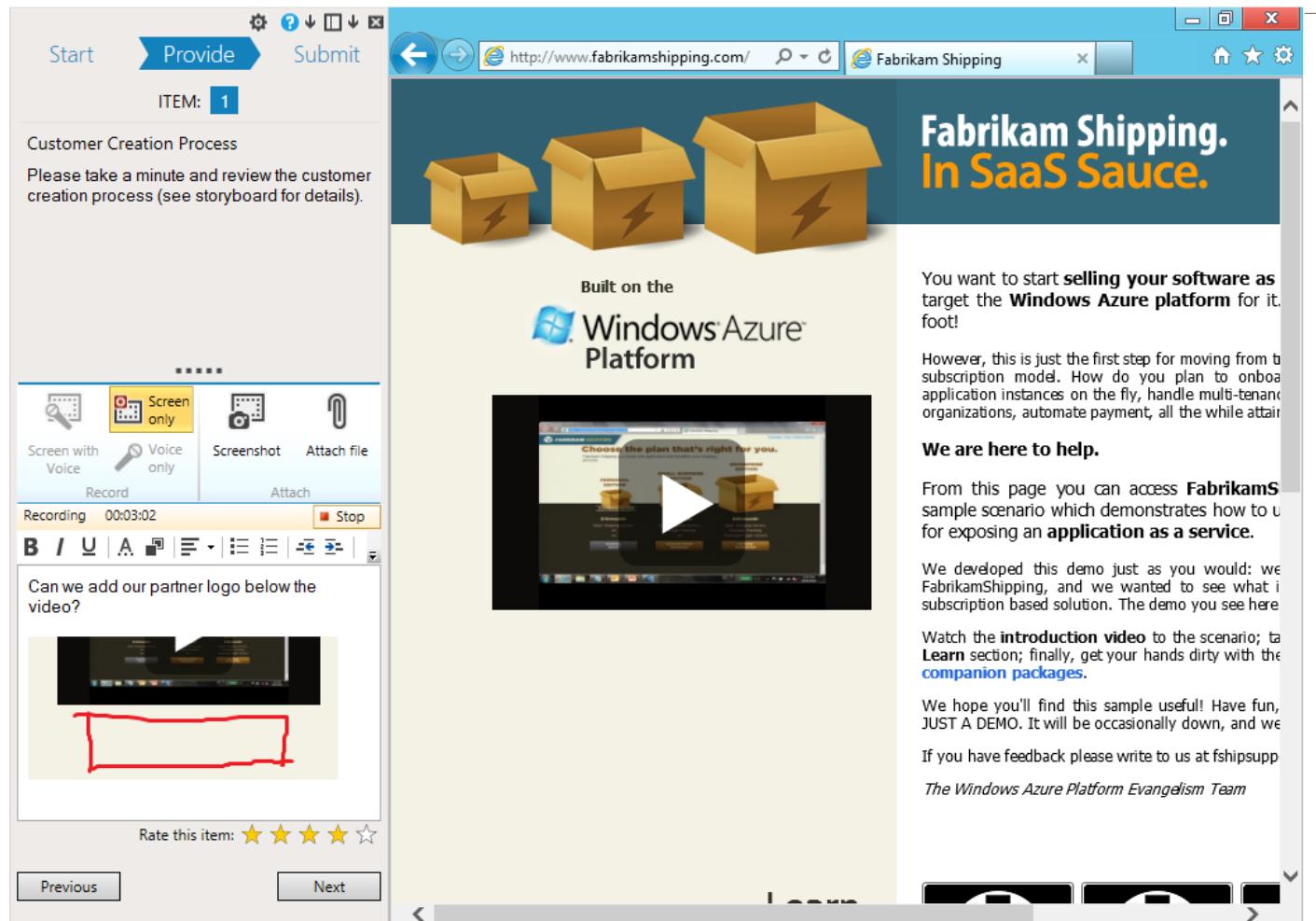
# Feedback anfordern ("Request Feedback")



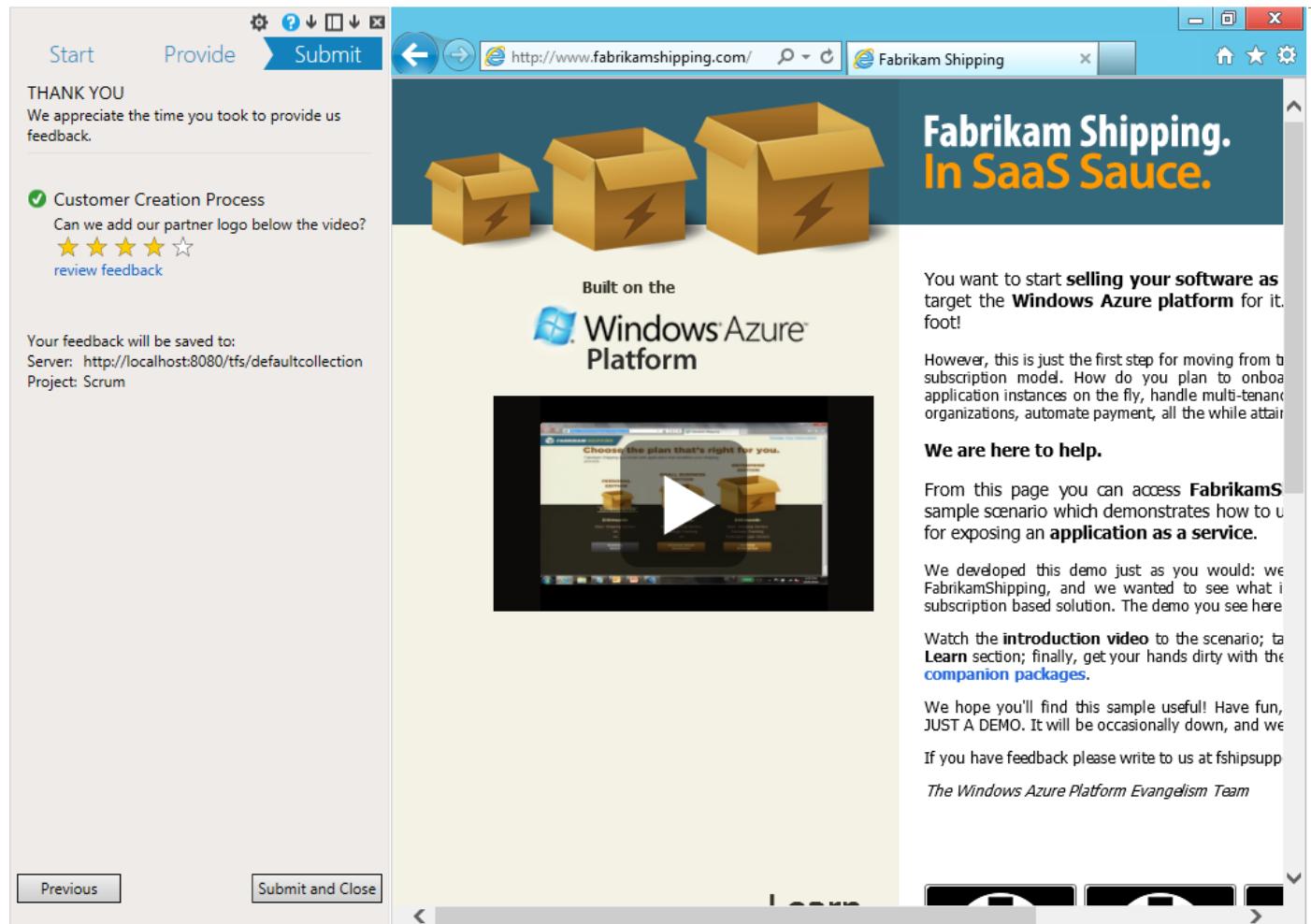
# Feedback geben (Microsoft Feedback Client)



# Feedback geben (Microsoft Feedback Client)



# Feedback geben (Microsoft Feedback Client)



# Feedback auswerten

WORK

**Feedback**

2 work items (1 top level, 1 linked and 1 selected)

work item pane bottom

ID	Title	State	Created By	Rating
33	Customer Creation Process	Active	Neno Loje	
34	Feedback Response from Neno Loje for Customer Creation Process	Active	Neno Loje	4 - Very Good

Feedback Response 34: Feedback Response from Neno Loje for Customer Creation Process

Feedback Response from Neno Loje for Customer Creation Process

NOTES STORIES SYSTEM INFO ALL LINKS ATTACHMENTS HISTORY

Stakeholder Comments

Can we add our partner logo below the video?  
[Screen Recording 1 \(03:36\)](#)



STATUS

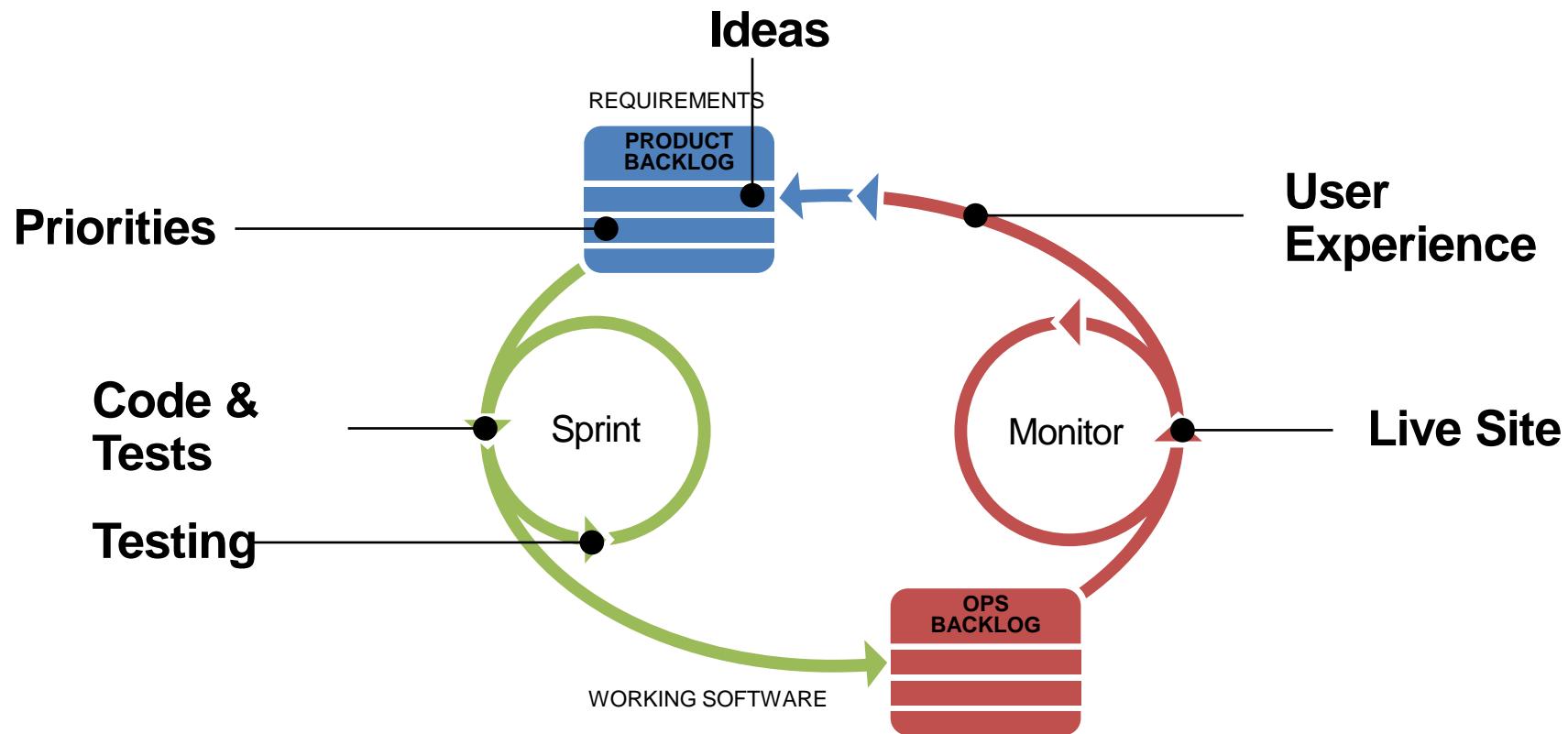
Created By: Neno Loje  
 Assigned To: Neno Loje  
 State: Active  
 Rating: 4 - Very Good

CLASSIFICATION

Area: Scrum  
 Iteration: Scrum\Release 1\Sprint 1

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# Continuous Value Delivery

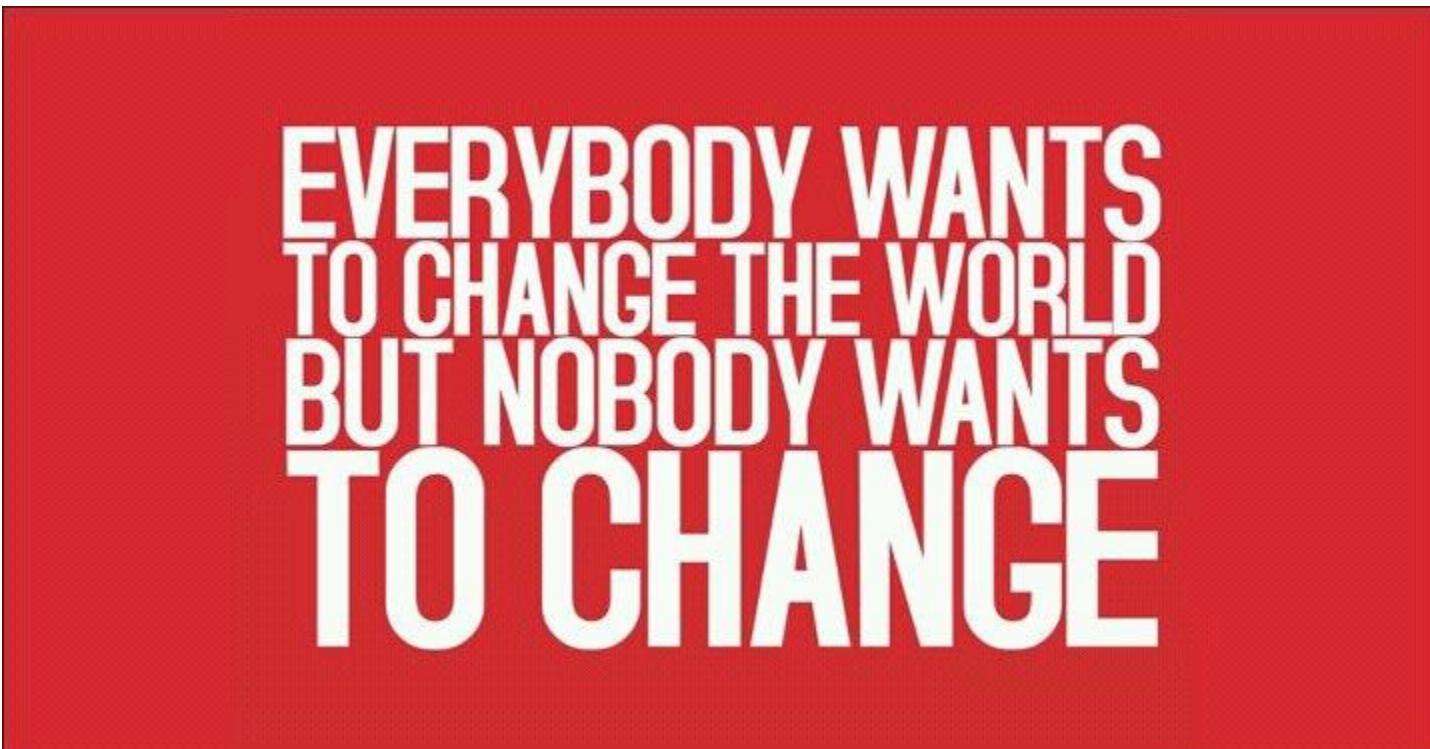


# Warum macht das dann nicht jeder?



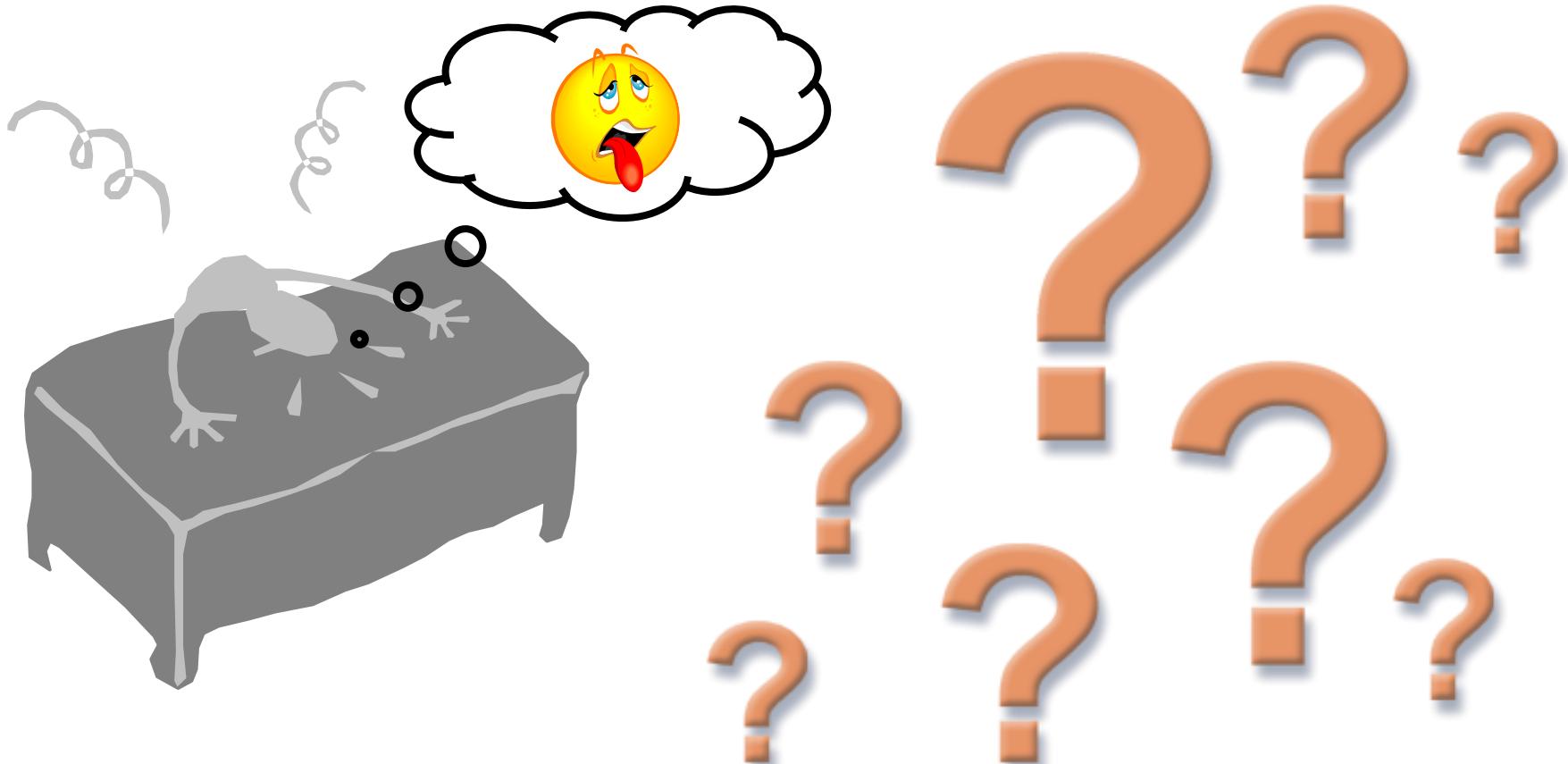
# Warum macht das dann nicht jeder?

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**EVERYBODY WANTS  
TO CHANGE THE WORLD  
BUT NOBODY WANTS  
TO CHANGE**

# Danke für Ihre Aufmerksamkeit!



Im Anschluss oder per E-Mail an:  
[neno.loje@teamsystempro.de](mailto:neno.loje@teamsystempro.de)

# Über Neno Loje

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- Neno unterstützt Unternehmen und Teams
  - moderner und agiler zu werden
  - bei der Softwareentwicklung mit Team Foundation Server, Visual Studio & Scrum
  - bei der Einführung des Team Foundation Servers – von der Entscheidung über die Migration bis zur individuellen Anpassung.